

why the \$5 development levy for all domestic departing passengers ?

important facts

All domestic passengers departing from Hamilton International Airport are required to pay a \$5 development levy. The charge applies to all passengers departing on domestic flights, except children five and under, aircraft cabin and cockpit crews, and domestic passengers in transit who are all exempt.

This levy is being used to fund the interest costs associated with the domestic component of the \$15.5 million capital expenditure on the new terminal. Of the \$15.5 million total development cost, \$10.5 million is directly attributable to facilities required for providing domestic services.

Interest costs for the domestic part of the development are around \$800,000 per year so the airport company has adopted a user-pays approach which it believes is the most equitable way of funding these costs.

Now housing a wider range of food and beverage offerings, sealed car parking facilities, improved retail experiences and increased efficiency with more check-in counters and baggage carousels, we believe that the terminal is now a building Waikato residents can be proud of.



Hamilton
International Airport

owned by the community

Hamilton International Airport is 100 percent owned by the community.

Its shareholders are the Hamilton City Council and the Waipa, Waikato, Matamata Piako and Otorohanga District Councils. Profits made by the company are used to improve airport facilities such as runway and apron extensions.

making sure what we do is right for the region

The airport has been careful not to “gold plate” the terminal and not to build a facility that is bigger and better and more expensive than we need. We believe the size of the new terminal is right for the region.

how long will the levy apply for?

It has been decided to review the levy every five years.

listening to the public

The airport is always interested to know what the travelling public thinks. Research was commissioned in 2003, 2006 and again in 2008 to gauge customer satisfaction.

In the past this research has identified issues such as parking on grass, lack of toilets, limited shopping and collecting luggage when it's raining.

Post-terminal upgrade surveys have shown a very high level of customer satisfaction. Last year HIA outscored its previous 2006 Airports Council International (ACI) survey in all measures, an illustration of the success of the new terminal.

